

handover

Efficiency ... from Hire to Retire

Certified Recruitment Analyst (CRA) Program

9 – 10 April 2018

Amman, Jordan

Program Feedback

Issue Date

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Prepared by

Handover Consulting

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1. Introduction

This document has been developed following the completion of the workshops for the Certified Recruitment Analyst (CRA) Program to document the feedback of the program based on the survey completed by the participants.

The following sections of the document will provide the following:

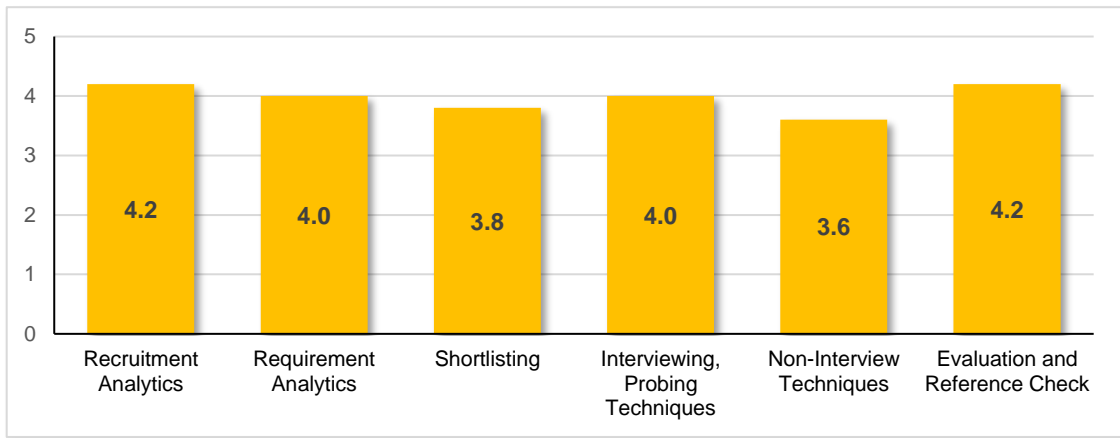
- Overview of the program information
- Feedback on the different aspects of the program
- Comments received from participants

2. Program Information

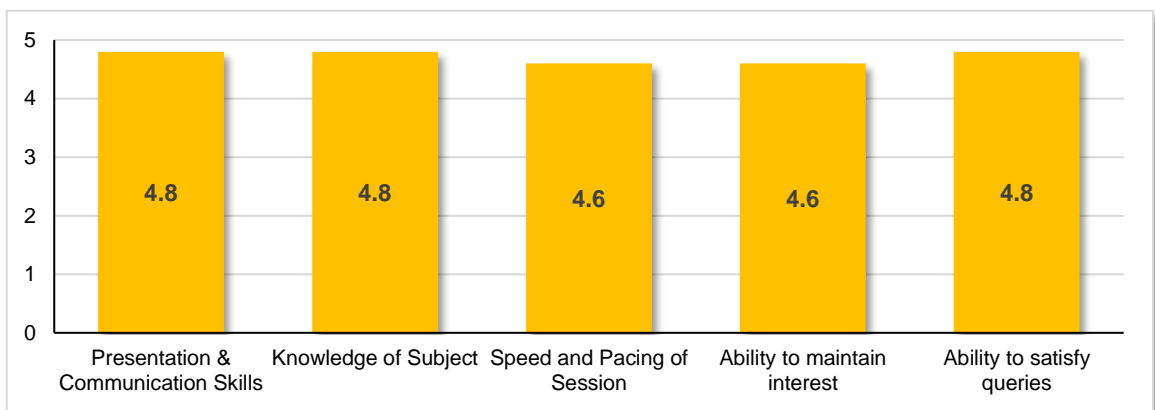
Program Title	Certified Recruitment Analyst (CRA)	
Hosted by	Handover Consulting	
Program Instructor	Nirmala Garg, Principle Consultant – Middle Earth HR	
Location	Amman, Jordan	
Conducted on	9 – 10 April, 2018	
Participants	Jordan Water Company (Miyahuna)	1. Mohammed Al Zboon (Head of Recruitment and Manpower Planning)
	Al Rajhi Bank	2. Hadeel Al Raie (HR Supervisor)
	Bank Audi	3. Tamer Al Ahmar (Recruitment & Training Officer)
	United Pharmaceuticals Manufacturing (UPM)	4. Maha Hasan (Sr. HR Officer)
	MS Pharma	5. Rawan Haroun (HR Officer)

3. Program Evaluation

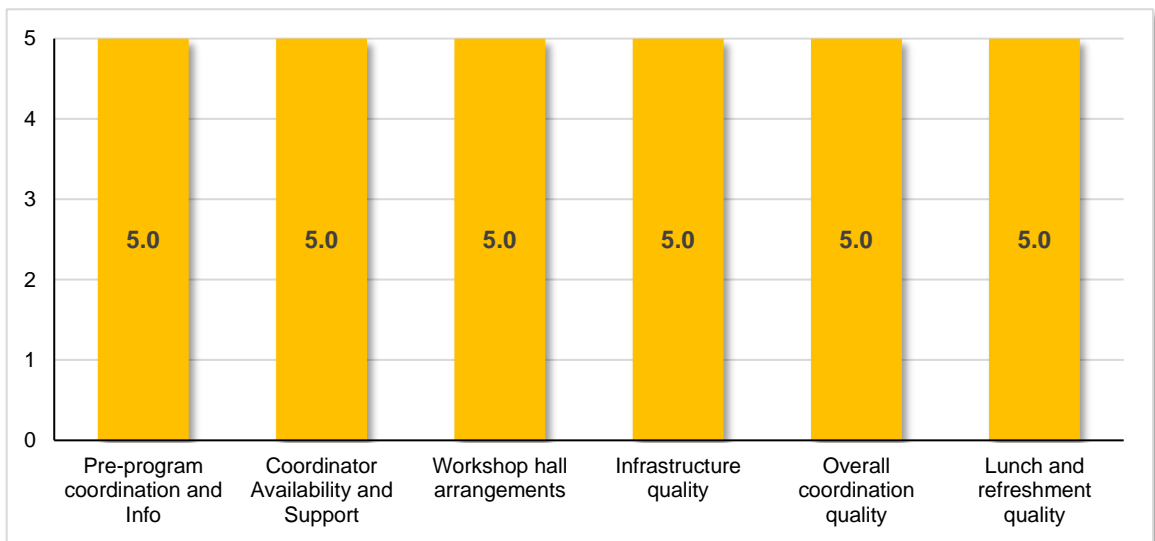
3.1. Program Topics/Subjects



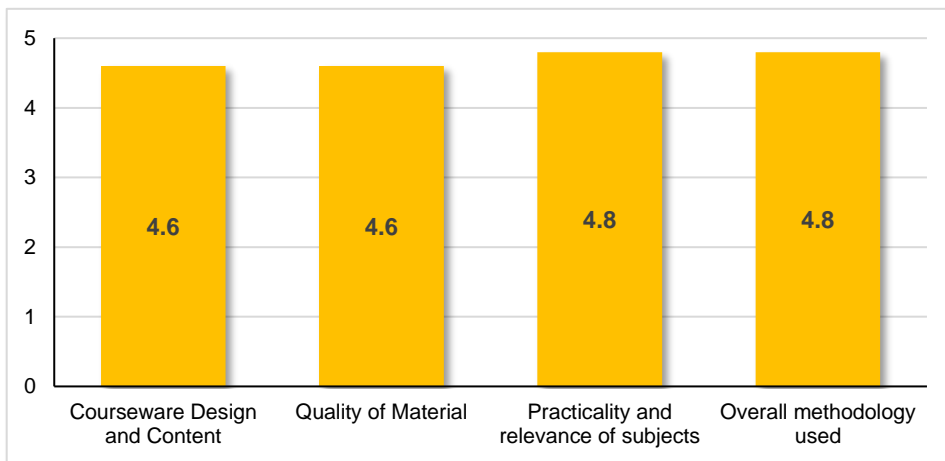
3.2. Faculty



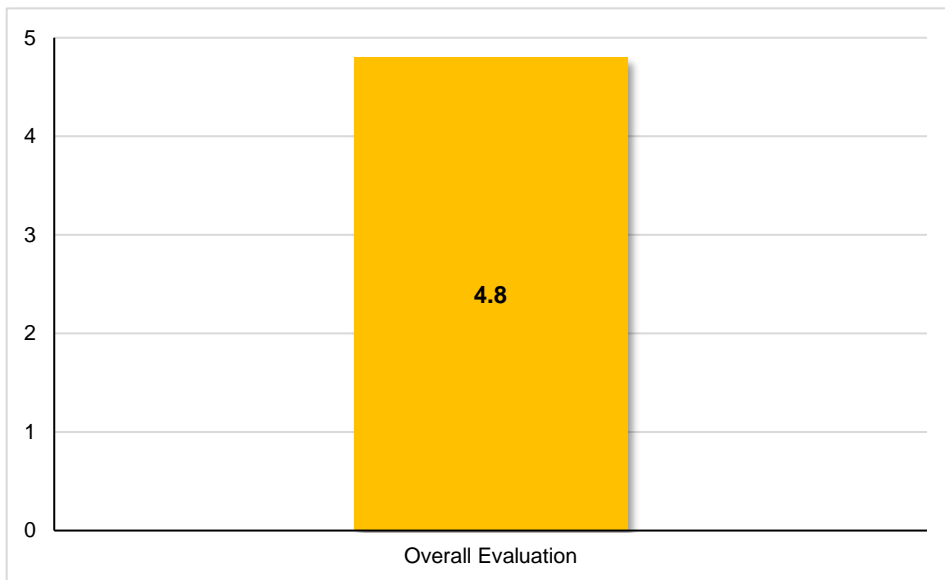
3.3. Program Coordination and Support



3.4. Program Courseware



3.5. Overall Evaluation of the Program



4. Comments from Participants

4.1. Overall comments about the program

- “The program was value added for my experience and learned more efficient methods on recruitment and Interviewing Skills and it will help me to improve my skills in the recruitment field”.
- “Structured and very informative”.
- “Informative, interesting, full of tools/methods and many group exercises”.
- “The program was really helpful. I am so satisfied with the material that was covered and the instructor”.
- “The program covered all of the recruitment process and exercises. It addressed all the recruitment cycle”.

4.2. Things you liked the most about the program

- “Teamwork and presentation of ideas”.
- “The material and facilities”.
- “Meeting other HR employees and learning from their experience”.
- “Understanding the full picture of recruitment and the whole cycle/process”.
- “The instructor and the material”.
- “The material contents and the exercises”.